

Vermilion County Health Department complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. **Vermilion County Health Department** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Vermilion County Health Department:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)

• Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact **Douglas F. Toole (Civil Rights Coordinator)**

If you believe that **Vermilion County Health Department** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: **Douglas F. Toole, 200 S. College St., Suite A, 217-431-2662, 217-431-7483, dtoole@vchd.org**. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, **Douglas F. Toole (Civil Rights Coordinator)** is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW

Room 509F, HHH Building Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.